

b&borgosanleonardo

GUIDELINES

- The check-in is from 16:00 p.m. to 19:00 p.m., unless guests have special needs. We ask you to comunicate by telephone the arrival time.
- Reservation requests can be made by phone or e-mail.You will then receive confirmation of your booking with us, accompanied by all the necessary information and methods of the advance to be made by bank transfer, 30% of the total amount of Your stay.
- The gentlemen clients are asked, upon arrival, to show an identification document for the compilation of the ticket of PS (data processed in the requirements of the legislation of the law n. 675 of 31/12/96. The rest of the amount will be paid in cash upon your arrival, before you pick up the keys. In case of cancellation the deposit will not be refunded. Credit card, debit cards, checks are not accepted.
- The gentleman clients can go out and return to the apartment when they want, there aren't times to be respected.
- Pets are not allowed in the structure.
- The access of other people at the B&B is not allowed for reason of pubic security.
- It remember that, the day of departure, the B&B must be left free by 10:00 a.m., to permit cleaning and the delivery to the new guests.
- It is recommended to use correctly the toilet, without throwing anything in the toilet. you must use special baskets.
- It's forbidden to smoke in the apartment, you can do this outside with the special ashtray.
- In accordance with the rules of procedure and the rules of the Municipal Police are requested not to bother with excessive noise from 22:00 to 8:00 am and from 14.00 to 16.00. In any case, a behavior that must be maintained at any time of day and in no way harm the tranquility of others.
- Each gentleman clients is required to compensate for every damage caused to the structure for an improper use of equipment or negligence. The amounts necessary for repair, replacement and cleaning of the case will be charged. For the subtractions ascertained it will proceed to the rule of law.
- The B&B disclaim any responsibility for the loss, theft or damage to objects of your property left unattended in rooms or in the common areas and for any damage to persons, animals or objects to and from third parties.
- At the end of the stay, the keys must be returned. In case of loss the damage € 100 will be charged.
- It's obliged to turn off the lights, television, air conditioning and other facilities when you exit from the B&B.
- We are not responsible for any disruption due to total or partial lack of supply such as gas, electricity, water, telephone line or internet connection not dependent on our will.